

Peachtree Painters LLC

Privacy Policy



Effective Date: 1/1/2025

Company Name: Peachtree Painters LLC

Location: Georgia, United States

Peachtree Painters LLC ("Company," "we," "us," or "our") values your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information—including text messaging communication—in accordance with Georgia law, United States federal law, and industry standards including CTIA messaging guidelines.

1. Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, address, email, phone number
- Service Information: Property details, requested services, job specifications
- Payment Information: Credit/debit card numbers (processed via secure third-party systems)
- Communication Preferences: Consent to receive SMS messages or phone calls
- Technical Data: IP address, browser type, and usage details (for website visitors)
- Other Information: Feedback, testimonials, or inquiries

2. How We Collect Information

We collect information when you:

- Request an estimate or schedule a service
- Submit a form on our website or through a third-party service
- Contact us by phone, email, or SMS
- Opt in to receive text messages or service notifications
- Interact with our website (including via cookies or analytics tools)

3. How We Use Your Information

We use your information to:

- Provide and manage painting or other related services
- Respond to customer inquiries and provide support
- Send invoices, receipts, and updates
- Improve our service and website functionality
- Communicate via text message (SMS) with your express written consent
- Send marketing or promotional messages only if you opt in
- Comply with legal obligations

4. Text Messaging & CTIA Compliance

By providing your mobile number and opting in, you consent to receive text messages from Peachtree Painters LLC, from 678-383-1060. These may include:

- Account notification
- Customer care
- Job reminders and updates
- Appointment confirmations
- General marketing
- Promotional offers or seasonal deals

Consent is not a condition of purchase. Message & data rates may apply. Message frequency varies.

You can opt out at any time by replying STOP to any text message. For help, reply HELP or contact us directly. We follow CTIA guidelines for all text message communications and take steps to ensure compliance with all applicable laws.

5. How We Share Information

We do not sell or rent your personal data with:

- 3rd parties for promotional or marketing purposes.
- Mobile opt-in and consent are never shared with anyone for any purposes.
- Any information sharing that may be mentioned elsewhere in this policy excludes mobile opt-in data.

We may share your information only with:

- Trusted service providers (e.g., CRM, email/SMS platforms, payment processors)
- Legal authorities when required by law or court order
- Subcontractors or business partners involved in your painting project

All partners are required to maintain confidentiality and security.

6. Your Rights

Under Georgia and U.S. federal law, you have the right to:

- Request a copy of your data
- Correct or delete your data
- Withdraw SMS or email consent at any time
- File a complaint with the Georgia Attorney General or the Federal Trade Commission

7. Data Security

We protect your information through:

- SSL encryption
- Secure third-party tools (e.g., for payment or SMS)
- Internal safeguards and staff training

***Despite our efforts, no system can be 100% secure. You use our services at your own risk.**

8. Cookies and Website Tracking

We may use cookies and similar technologies to:

- Improve website performance
- Analyze usage patterns
- Personalize the user experience

You can disable cookies through your browser.

9. Children's Privacy

We do not knowingly collect personal information from children under 13. If we discover we have collected data from a child, we will delete it immediately.

10. Policy Updates

We may update this Privacy Policy periodically. The "Effective Date" at the top will reflect the most recent version. Continued use of our services after any update constitutes your acceptance.

11. Contact Us

Peachtree Painters LLC

1227 Rockbridge Rd SW, Ste 208-274

Stone Mountain, GA 30087

Support@PeachtreePainters.net

678-383-1060